



Food and Drink Business of the Year 2019

Open to any café, coffee shop, caterers, restaurant, or bar

Showing evidence of strong financial performance and demonstrating excellence in your sector, this award will consider excellent customer service and businesses who have the ability to identify what sets them apart from their competitors.

Please provide any information you feel would be relevant to your entry including details of the following:-

Achievements in the last 12 months

Please give a brief summary of your biggest achievements in the last 12 months.

Basic Information and Financial Summary

Please provide an outline of your business activities and a summary of financial trends for the last 3 years. Specific figures are not required and be assured that this information will be completely confidential. Whilst a greater level of information will give more to judge you on, please provide the level of information you are comfortable with.

Customer and Staff Engagement

Tell us about how you engage with your customers and what makes them return to you. Specify how you train your staff and any activities or schemes you run to develop your people and encourage them to take an active role in improving your business.

Plans For The Future

What long term plans do you have for your business?

Each of the above sections should not exceed 200 words

Other Supporting Information

Please provide any other information that you think may be relevant to your application including what sets you apart from the crowd such as client testimonials.

This section should not exceed 300 words

THE
CLEVEDON
RESTAURANT

Award Sponsored by The Clevedon at Ben Rhydding